



The Impact of COVID-19 on the Health Insurance Industry

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Healthcare Affordability Was Primary Consumer Concern as of January 2020

#1

issue for Democrats (45%) & Republicans (30%)

67%

of consumers filing bankruptcy cited healthcare as primary reason

84%

of consumers believe drug prices are unreasonable

90%

of consumers support Medicare price negotiation

40%

of Americans have saved enough to cover a \$1,000 emergency

102M

Americans have a pre-existing condition

of employees are offered a high deductible plan

57% \$13K

Average employee health benefit cost



COVID-19 Dramatically Alters Consumer Priorities

Anticipating Recession

85% of Democrats & 75% of Republicans anticipate a recession

Job Losses

39% of Americans report job loss or lost income from COVID-19

Disruption of COVID-19

72% of Americans say their lives have been disrupted by COVID-19; 82% of Americans who say they have been sheltering in place

Mental Health

45% of Americans report negative mental health impacts due to COVID-19

Response & Treatment

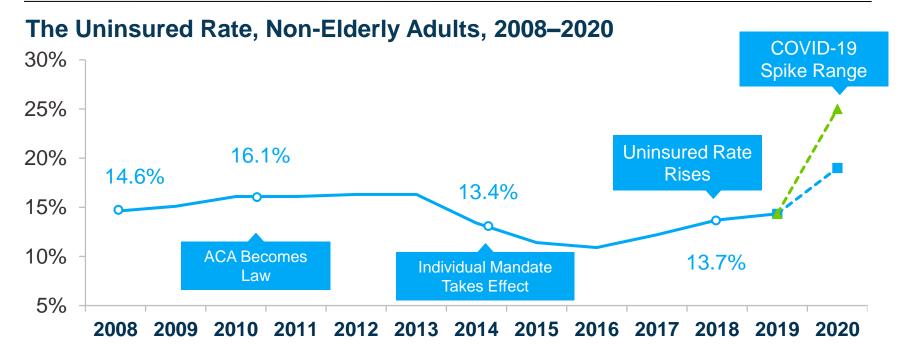
78% of consumers worry local hospital will lack resources to treat patients; 53% of Americans worry they will not be able to afford COVID-19 testing and treatment

National Priority

45% of Americans cite COVID-19 as most important problem facing country



Focus on Healthcare Security Accelerated by COVID-19



At 25% unemployment, projections range up to 40M uninsured



Coverage Debate Will Focus on Center-Left Options

Repeal ACA

Continued interest from Republican caucus and support of Texas vs. Azar will keep issue in spotlight, accompanied by market reform (liability in light of COVID-19)

Public Option

Establishes a government-sponsored option that would be sold alongside commercial insurance, possibly with subsidy for low-income

Coverage Expansions

Allows selective expansion of Medicare, Medicaid, ACA programs to reach full coverage for all Americans with private insurance in place

Coverage Flexibilities

Variety of proposals around expanding short term plans, AHPs, HRA flexibility, and potential direct funding of reimbursement accounts for individuals to purchase coverage

Medicare Expansion

Expand coverage to individuals aged 60+, even those with other offers of health insurance

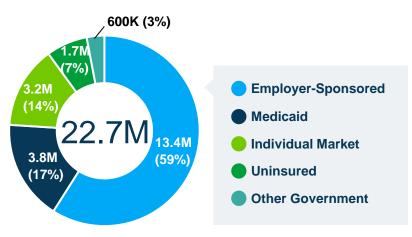
COBRA Subsidy

Subsidize COBRA coverage for a set period of time to help individuals who have lost employment due to COVID-19 maintain insurance



Under Biden's Medicare Expansion Proposal, Nearly 23M Individuals Would Be Newly Eligible for Medicare

Composition of Individuals Newly Eligible for Medicare Under Proposal, Ages 60-64 (2018)

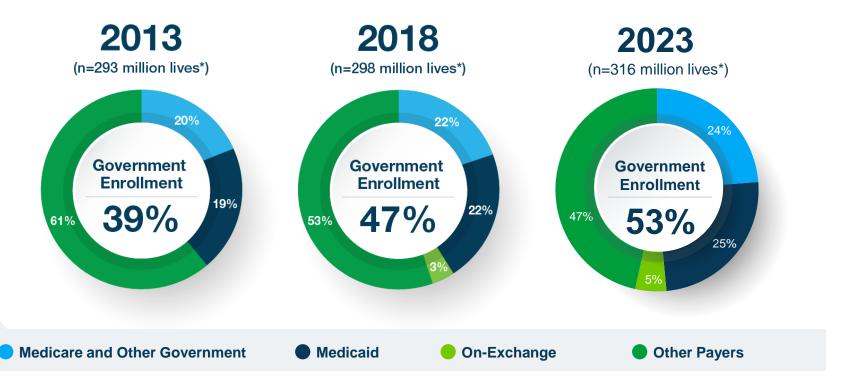


Newly Eligible Beneficiaries by State, Ages 60-64 (2018)



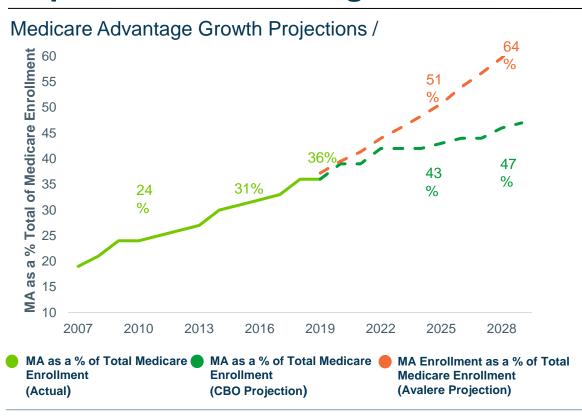


COVID-19 Dramatically Accelerates Government Presence in Managed Care





Capitation Is Becoming the Dominant Form of Medicare



Recent Earnings Confirm Growth Projections; Show Robust 2019 to 2020 Enrollment Growth:

Anthem 17%

• Cigna: 15%

Humana: 12%

CVS Health: 11%

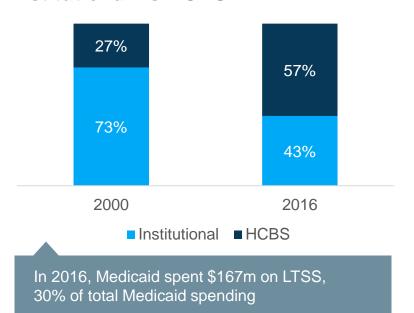
United: 8%

An increase in early retirement due to economic downturn may bolster MA enrollment further, especially in areas of the country with high MA penetration



Managed Care Also Playing a Larger Role in Medicaid

Proportion Medicaid LTSS Institutional vs HCBS



Medicaid Managed LTSS Expenditures In Billion Of Dollars, FY 2008 – 2016



... Although States are carving out the drug benefit to access rebates and standardize benefits



COVID-19 is Generating Rapid Medicaid Growth and Unprecedented Pressure on State Budgets

1

2

3

Medicaid Growth

- Medicaid growth averaged 10% and 7% annually in the past two recessions
- More generous safety net (ACA's Medicaid expansion) today will funnel more patients into Medicaid than prior recessions

Stable Reimbursement

- Rate pressure mitigated by temporary FMAP increase in COVID-19 legislation
- States will recoup revenues from lost utilization and control of Rx spend
- Long term, states will face budget challenges

Durable Enrollment

- Higher Medicaid enrollment will likely persist, given the "long tail" of recovery
- Economic rebound will not erase all Medicaid enrollment growth



Commercial Book Profoundly Affected by COVID-19

Positive balance of reduced medical utilization and COVID cost (clinical care, testing, vaccine, PPE); very low MLRs

Response on copay reduction, telemedicine, SDOH, prescribing, givebacks

Complicates quality agenda, homecare substitution, value-based care

Disruption of commercial book, growth in federal programs; deferred services adds uncertainty about 2021 costs, complicates bid submission

Small Group segment may further deteriorate after PPP and other stimulus



Providers Profoundly Affected by COVID-19

Reduction in surgeries, visits (30-79% drop), revenues; concentrated among ophthalmology (79%), dermatology (73%), and pulmonology (63%)

Variable load of ID, inadequate supplies to treat, extreme stress for staff

Need to control expenses despite federal support; possible solvency issues

Long-term effects on IT infrastructure, labor mix, capacity perceptions, post-acute care (including mix of institutional vs. home) other

Largest reduction in utilization among school-age children (71% drop) and older adults (65% drop)



COVID-19 Has Impacted CMMI's Ongoing Delivery System Efforts; 2020 Election May Alter Its Course

CMMI Direction and Focus

Before COVID-19

During

2021 & Beyond

- CMMI increased focus on oncology and kidney care
- Voluntary MA & Part D models play larger role
- IPI remains on hold

- Some CMMI models delayed due to COVID-19
- ACO payment altered; could signal broader changes to other models
- Bundled payment demos impacted by deferred services

- Trump would likely could prioritize cost savings to Medicare and patient engagement/risk sharing
- Biden could use CMMI to advance Medicare policies that cannot be passed via Congress (e.g., Medicare negotiation in Part D)



COVID-19 Creates Golden Moment for Health IT

Cohort Evaluation Identify patients with gaps in care

Predictive Analytics Stratify patients into risk levels

Targeted Intervention

Leverage risk profile to develop interventions

Impact Assessment and Process Improvement Evaluate return on investment



Pharma Profoundly Affected by COVID-19

Focus on vaccine, anti-virals, and potential to change the dialogue

Reduced demand for specialty drugs, particularly in hospital and physician office settings – patients may seek home administration or pharmacy alternative

Interruptions in clinical trials as a result of disruption in clinical care

Adaptations, including RN prescribing, FDA focus, supply chain scrutiny, need to connect virtually to customers

Effects of recession on coverage, consumer demand and affordability



Cell and Gene Therapy Market at Financial Risk

+008

Currently active INDs on file for cell and gene therapies

50

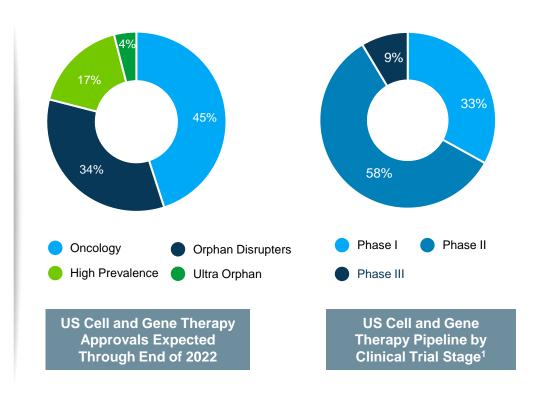
Newly-hired FDA clinical reviewers to the Cell and Gene Therapy group

20

Companies with over 8 gene therapies in the active clinical pipeline

11

Expected FDA approvals for gene therapies by 2021*





COVID-19 Also Creating Trans-National Challenges for the Pharmaceutical Industry

Several concerns have emerged relating to various aspects of the global supply chain



Concerns around supply and demand for materials



Risks of comparisons to international COVID-19 product pricing



Disturbances to trade regulations related to sourcing and access



Stock Performance Will Drive Narrative

Subsector (Price-Wtd Avg) [1]	Δ YTD [2]	Δ Peak (2/19) to Trough (3/23)	Δ Trough (3/23) to Current (4/30)	Δ Peak (2/19) to Current (4/30)
Payors	1%	(39%)	59%	(3%)
Pharma / Generics	2%	(15%)	13%	(4%)
Pharma CRO / CMO	4%	(27%)	31%	(4%)
HCIT	9%	(22%)	21%	(5%)
MedTech / Dx Services	(3%)	(31%)	34%	(7%)
Labs	(1%)	(41%)	53%	(9%)
Providers - Outpatient	(2%)	(32%)	28%	(13%)
S&P 500	(10%)	(34%)	30%	(14%)
Distribution	(2%)	(31%)	23%	(15%)
Providers - Post-Acute	(8%)	(32%)	18%	(19%)
Providers - Behavioral Health	(27%)	(52%)	55%	(25%)
Payor Services	(26%)	(40%)	20%	(28%)
Providers - Acute	(29%)	(49%)	39%	(29%)
Providers - Physician Svcs / Staffing	(34%)	(32%)	(4%)	(34%)

No Sector Can Be Perceived as Profiting from COVID-19

- Providers hard hit and will have strong support of policy makers at federal and state levels
- Plans returning funds to members and states to position positively
- Questions regarding pricing and distribution of vaccines and other relevant products



COVID-19 Will Shape Environment for Next Decade

Recession and COVID-19 are re-shaping the healthcare environment heading into the 2020 election – for consumers and commercial stakeholders

Government payers increasingly favor health plans and integrated systems as shift to value accelerates through COVID-19

Telehealth, HCIT, payer services, SDOH, provider consolidation, labor flexibilities, capacity maintenance, supply chain control are durable changes

Political agendas of both parties will help stakeholders adapt but will also expect participation and monitor profitability of COVID-19 offerings



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